



# CITY OF LONG BEACH

DEPARTMENT OF HEALTH AND HUMAN SERVICES

2525

GRAND AVENUE • LONG BEACH, CALIFORNIA 90815 • (562) 570-4003

## **EMPLOYMENT OPPORTUNITY Multi-Service Center (MSC) Counselor II - Unclassified**

The Human/Social Service Bureau is accepting applications for a full time Counselor II position to provide case management team leadership at the Multi-Service Center.

**Salary Range: \$15.807- \$21.390 hourly**

### **Qualifications:**

- Bachelor's degree in a human/social service field or related field required.
- Previous Case Management experience required (at minimum 2 years).
- Experience working with the Homeless and/or very low income population preferred.
- Ability to problem solve, intervene in crisis situations.
- Familiarity with local resources/ public assistance benefits preferred.
- Ability to coordinate a team of case managers.
- Excellent oral and written communication skills.
- Bilingual applicants encouraged to apply.
- Experience with appropriate charting, case documentation and treatment planning and follow-up.

### **Duties:**

- Conduct psychosocial assessments with homeless individuals and families;
- Develop a comprehensive service plan to address barriers to self-sufficiency;
- Maintain client case records and required documentation;
- Serve as a liaison and advocate for homeless clients and their families;
- Assist Psychosocial Service Coordinator with program development and enhancement
- Actively participate and assist in coordination of case conference;
- May serve as a shift supervisor for case management services;
- Other duties as assigned.

### **Mail, fax or email resume with cover letter to:**

Susan Price, Homeless Services Coordinator  
City of Long Beach Department of Health and Human Services  
Administration, Room 280  
2525 Grand Avenue  
Long Beach, CA 90815  
Email: [Susan\\_Price@longbeach.gov](mailto:Susan_Price@longbeach.gov)

### **Deadline for Applications** – Open until filled

The City of Long Beach is an Equal Opportunity Employer. This information is available in alternate format by request to the Payroll/Personnel Office at (562) 570-4009.